



July 21, 2018

Dear Members,

Our records show that you may have purchased regular unleaded gasoline between July 12, 2018 and July 13, 2018 at either the Norfolk or Newport News Costco Wholesale locations.

The Petroleum Distribution Terminal that provides the gasoline to the two impacted locations reported an inadvertent error that resulted in a small amount of diesel fuel becoming mixed with the delivered gasoline.

The impact to your vehicle should be minimal; however, if you have any concerns with your vehicle and would like your preferred mechanic to provide a diagnostic check, feel free to do so. Related expenses associated with diagnostics/repairs necessary, due to this gasoline issue, will be reimbursed.

To receive reimbursement for your repair expense due to regular gasoline purchased at the above locations within the listed time frames, please call 1-866-278-8644. Additionally, an online self-serve option is available at <http://www.costcofuelservices.com> for you to submit your information electronically.

We apologize for any inconvenience this issue may have caused you. Costco will be refunding all gasoline purchased during the impacted time frame with a Costco Cash Card via U.S. Postal Service.

Thank you for your continued trust in Costco Wholesale.

Respectfully,

A handwritten signature in black ink that reads "Tim Hurlocker".

Tim Hurlocker
Director, Fuel Quality and Compliance
Costco Wholesale, Inc.